



Forest Hills Lutheran Christian School Parent Satisfaction Survey Summary September 17 – 24, 2020

Thank you to everyone who participated in our recent Parent Satisfaction Survey. The responses were incredibly thoughtful and detailed. There were some great ideas included in the responses, some of which we have already implemented in practice at school.

Over the next couple of weeks, the staff will be analyzing the responses and examining our current practices to see if there is anything we can do to better serve our students and families. Any changes in procedures will be communicated prior to implementation.

Here is a summary of responses from the scaled questions. The scale was from 1 to 5 with 1 being Strongly Disagree and 5 being Strongly Agree.

Survey Participants

Responses come from 98 families with 117 students in the following grades:

Kindergarten	11
First Grade	11
Second Grade	8
Third Grade	18
Fourth Grade	9
Fifth Grade	17
Sixth Grade	21
Seventh Grade	14
Eighth Grade	8
Total survey participants	117

Zoom Questions

Zoom is working effectively for our family as an online learning platform.	3.8
The teachers are managing the zoom classrooms effectively.	4.4
Zoom is a simple tool for my child for their online learning.	4.0
It is easy for my child to receive the academic content from the teachers through zoom.	3.6
The amount of zoom time is sufficient for my child's learning.	3.7

Face to Face Learning Questions

I feel that the campus is a safe and healthy environment for my child with the precautions put in place by the school.	4.5
The drop off and pick up methods for on site learning run effectively and smoothly.	4.1
My child comes home excited to learn after they have been at school.	4.1

General Questions

I feel that the amount of homework is appropriate for the grade my child is in.	3.8
My child has the necessary tools for both online learning and face to face instructional time.	4.4
The teachers truly care about my child.	4.9
Forest Hills is meeting my academic expectations for my child's learning.	4.3

The question was asked in this section if parents wanted to see students in Kindergarten through Fifth grade attending school face to face for two hours (in their cohorts) every day of the week. There were many opinions expressed on this idea, and the staff will consider those opinions as a decision is made. One concern was that a change wouldn't be made one day and implemented the next. That would not be the case if a change is made. Advanced communication would take place with Forest Hills families IF a change is made.

General Comments

In general, the following topics were discussed in the comments:

- Breaks for kids who have concurrent zoom classes
- Face to face time vs. time on zoom
- Homework load
- Zoom is not an ideal platform, but it's working as best as it can
- Meeting social and emotional needs of students
- Pick up and Drop Off procedures
- Inclusion of Specials classes, especially Art and Music
- Continued student assessment

There were additional comments that were made that were specific to a given teacher or situation.